

Quality Policy



Work of Excellence

At VSPT Wine Group we understand QUALITY as a fundamental pillar for achieving our strategic economic, social and environmental objectives, as well as those relating to occupational health and safety. Therefore, our products are the result of working excellence, carried out in a team efficiently and effectively, based on compliance with the applicable legal requirements and standards (ISO 14001, ISO 45001, BRC and/or NCh2861). Moreover, we operate under codes which we have adhered to voluntarily (National Sustainability Code).



Our Quality Policy is currently centered around 8 pillars:

1.

Operational excellence

Through the standards of excellence defined for all of our products and processes, as well as compliance with environmental goals, HSW, quality and safety.

2.

Resources

Managing our human and economic resources in an efficient, controlled way.

3.

Sustainability

Ensuring a Sustainable Operation based on the strategic dimensions defined in our Sustainability Policy, including our commitment to protecting the environment, preventing contamination, the sustainable use of our resources, protecting our communities and people, among other things.

4.

Legal Requirements

Complying with the regulations which apply to us concerning working health and safety, protecting the environment, quality and safety, as well as other relevant requirements, which have been agreed with clients or those which have been made voluntarily.

5.

Working Safety

Maintaining a safe working environment in order to avoid work-related accidents, injuries or illnesses, and commit to eliminating hazards and reduce risks for HSW for everyone that teamworks at VSPT and for everyone that visits us.

6.

Teamwork

Continuously promoting teamwork, creating spaces which promote interaction across departments, consultancy and participation from our associates and worker representatives, as well as continuous improvement.

7.

Client satisfaction

Placing our clients as a priority, complying with the requirements and striving to consistently surpass their expectations.

8.

Supply chain

Extending our quality policy to our entire supply chain, and demanding compliance with our standards from our suppliers.

The quality, safety, authenticity and legality of our products, respect for the environment, health and working safety, customer satisfaction and care for our assets, are the responsibility of everyone who comprises VSPT. They are key to position us as World Class wine producers.

